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Service Number	25	22	22	22A	22A	22A
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Culbokie School Croft	0817	0920	1406	1556	1615	1638
Culbokie Shops	0818	0922	1408	1558	1617	1640
Easter Kinkell		0929	1415			
Tore Layby				1606	1625	1648
Tore Fortrose Road		0940	1426			
Artafallie		0945	1431			
North Kessock Old Pier		0950	•	•	•	
Invernece Rile	0832	1005 1430 1620 1630 1702	1430	1620	1630	1702

And a BONUS for the FCC area Community

From the 27th September 2021 the FCB will be operated by CSI Ross-Shire with a 5 seater Minibus (Plus a wheelchair accessible space) replacing the current diesel vehicle. Soon after we hope to have volunteer drivers trained, registered, PVG checked and insured to enable the FCB to be available through late afternoon into night time and also on Saturdays and Sundays thus providing essentially a 24/7 service. To plan all possible evening and weekend journeys, please call Bruce Morrison on 01349 877 127.

## Who is putting this pilot together?

A partnership of HITRANS, Stagecoach, The Highland Council, CSI Ross-Shire and Ferintosh Community Council (supported by Culbokie Community Trust) has assembled this pilot.

WEEBUS

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Who can I contact for more information? Your local community councillor for this pilot is Bruce Morrison who you can contact on 01349 877 127 or at ferintoshcc30@gmail.com

RANS

The Highland Council **Comhairle na** 

Gàidhealtachd

**Stagecoach** 

Ferintos

Community Counc

CSI



# Ferintosh Community Bus S22

From 27th September 2021

**Operator:** CSI Ross-Shire/Stagecoach Highland

Service available in the Ferintosh Community Council area, Monday to Friday, between the hours of: 09.30 to 16.00 (Community use outwith these hours - See Leaflet)



For bookings phone: 07519 722 456 / 07519 772 376



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## What is the Ferintosh Community Bus (FCB)?

The FCB is a new flexible bus service for residents in the Ferintosh Community Council (FCC) area. Complementing scheduled peak services to Inverness that will continue to be operated by Stagecoach (See Service 22 and 25 timetables), the new FCB will operate between 09.30 - 16.00 and take residents to and from Tore Service Station in an Electric Vehicle where passengers can join any of Stagecoach's mainline A9 buses. Passengers can also book journeys between any two points within the FCC area (See map below)

The FCB is an example of a demand responsive form of public bus transport (customised for the FCC area) that, around the UK and beyond, is proving to provide a more accessible, more frequent and more sustainable service for rural residents. Generally, rural residents live considerable distances from fixed route bus services and the FCB can travel all the public roads as a flexible routing service. The frequency of bus journeys can therefore now be increased since the FCB will only be travelling within a small constrained area and will link with the more frequent A9 bus services operated by Stagecoach.

## Who can use it?

Just like an ordinary bus, it is available to all residents in (and visitors to) the FCC area. (See map below). The Electric Vehicle is wheelchair accessible.

## Where can I travel to and from?

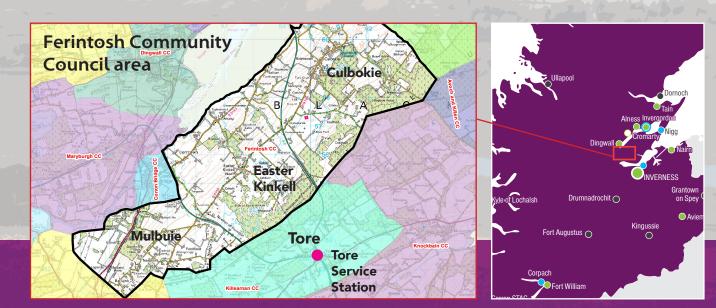
The FCB will be able to travel on all the public roads in the FCC area and collect / drop off residents anywhere where it is safe for the bus to stop and as near to your home as possible. The FCB will then link at Tore Service Station\* with all of Stagecoach's A9 bus services south into Inverness and northwards up the A9. Door to door journeys within the FCC area will also be possible.

At the Tore Service Station, the FCB will meet the A9 bus (having diverted off the A9) for passenger transfer. The FCB will plan to arrive 5 to 10 minutes before the arrival of the chosen A9 bus. Passengers will be welcome to use the café /toilet facilities at Tore Service Station or may prefer to wait on the FCB.

\*Tore Service Station is open 06.00 - 22.00 (Mon-Thurs), 06.00 - 21.00 (Fri), 07.30 - 20.00 (Sat) and 09.00 - 20.00 (Sun) Refer to the tear off timetable attached.

## When can I travel?

Stagecoach will continue to operate a peak time Service 22 and 25 timetables (refer to tear off timetable attached) while the FCB will operate between 09.30 - 16.00. The FCB can be organised to collect you in the FCC area for your outward journey or from Tore Service Station for return journey between 09.30 - 16.00 Monday to Friday.



## How do I book it?

Phone at any time between 10.00 - 14.00 Monday to Friday to book at least 1 day in advance of travel (every effort will be made to accommodate same day requests). You will then agree with the administrator all the details of the agreed journeys (times and places) and provide a contact phone number. The small FCB runs as a membership service with an easy to complete membership form (no fee, once only completion). There is no requirement to explain the reason for your journey.

Block bookings for specific journeys will not be permitted to ensure all passengers have equal access to the service. However, every effort will be made to ensure that all journeys requested can be scheduled wherever possible.

## Will the bus come exactly when I want it?

Because the FCB could be carrying a small number of other residents in other parts of the FCC area, both residents and the administrator will agree a time which will then be adhered to. The FCB will collect you even if you are the only passenger.

## What is the fare?

All journeys, including concessionary travel, will be no more costly than current fixed route journeys, even although the journey to/from Inverness is a two bus journey The National Entitlement Card can be used with this service. Fares on these journeys will be taken on the connecting Stagecoach service. For any journey within the FCC area a 'Pay what you can' fare structure will operate with a recommended £2 return fare (Cash only). The cost of a bus journey is very much lower than the fuel and parking costs of a private vehicle or a taxi fare.

# Why is a demand responsive, flexible route and flexibly timed service being piloted?

The current fixed route bus service is used by a very small number of residents. Financial support for public bus services from Councils around the UK is in decline as funding is diverted towards services required by higher numbers of residents. Demand responsive bus services are proving more useful for residents in rural areas and therefore easier for Councils to justify financial support.

**Ferintosh Community Bus** Operates between any two points in the Ferintosh Community Council area and to/from Tore Service Station to connect with the services below. 09.30 - 16.00 Monday to Friday

**Timetable for Inverness -Tore - Inverness** Showing all Stagecoach buses serving Tore Service Station

Inverness Bus Station to Tore Service Station <b>Monday to Friday</b>					Tore Service Station to Inverness Bus Station <b>Monday to Friday</b>			
	IBS	Tore	Service No.		Tore	IBS	Service No.	
	0915	0927	X25		0941	0956	25	
	0945	0957	25		0952	1005	25A	
	1015	1027	X25		1009	1022	X25	
	1045	1057	25		1052	1105	25	
	1115	1127	X25		1104	1117	X25	
	1145	1157	25		1152	1205	25	
	1215	1227	X25		1204	1217	X25	
	1245	1257	25		1252	1305	25	
	1315	1327	X25		1304	1317	X25	
	1345	1357	25		1352	1405	25	
	1415	1427	X25		1404	1417	X25	
	1515	1527	X25		1452	1505	25	
	1545	1557	25		1504	1517	X25	
					1604	1617	X25	

Inverness - Culbokie Saturdays			Culbokie - Inverness Saturdays			
Service No.	22A	22	Service No.	22A	22	
Inverness Bus Station	1055	1410	Culbokie School Croft	1122	1444	
Artafallie		1418	Culbokie Shops	1124	1446	
Tore Fortrose Road	-	1423	Easter Kinkell	1131		
Tore Layby	1105		Tore Layby	-	1454	
Easter Kinkell		1434	Tore Fortrose Road	1142		
Culbokie Shops	1117	1441	Artafallie	1147		
Culbokie School Croft	1119	1443	Inverness Bus Station	1155	1443	

For bookings phone: 07519 722 456 / 07519 772 376